



PROTEA METERING



Our staff are working from home in order to give our clients an uninterrupted service during the lockdown period. Please keep safe. Let's flatten the curve together.

***VERY IMPORTANT* - DO NOT PURCHASE MORE THAN 1 TOKEN ON THE SAME DAY.**
If more than 1 token is purchased on the same day, the meter will reject the tokens.
Please note - It takes 2 to 5 working days for the rejected tokens to be re-issued.
A penalty fee will be charged.

Leaks can waste a lot of water, especially if they are undetected and left for a long time.
Leaks on your property are your responsibility.
So here's a guide to finding them quickly, to save water and save you money.

WHERE CAN YOU PURCHASE ELECTRICITY

Please note - Each vendor has its own charges. Buy Wisely -

1. Purchase electricity from our Nedbank account and pay **NO VENDING FEE** (this option takes a little bit longer so be patient).
2. Try to purchase one large amount once a month through Protea and only pay one transaction fee of R9.50.

1

Pick n Pay

checkers

SHOPRITE

FNB

EASYPAY - PICK N PAY, CHECKERS, SHOPRITE, FNB ATM
 EasyPay charge 5.5 % of the amount being purchased for.

3

EFT INTO OUR NEDBANK ACCOUNT. THIS OPTION WILL TAKE 1 TO 3 BUSINESS DAYS TO PROCESS. NEDBANK TO NEDBANK PAYMENTS WILL TAKE 1 BUSINESS DAY TO BE PROCESSED.

Account number: 1618 0154 19
 Branch code: 161845
 Reference: 'Your meter number'
 There is no transaction fee when using this option.

5

EFT DIRECT INTO OUR FNB ACCOUNT (ONLY UNTIL 18:00, IT CAN TAKE UP TO AN HOUR TO REFLECT. ONLY 1 PAYMENT PER DAY)

Account number: 623 8913 2946
 Branch code: 250655
 Reference: 'Your meter number'
 There is a fixed transaction fee of R9.50 regardless of the amount being purchased for.

4

SPAR, ENGEN, BP, SHELL, SASOL
 Unipin charge 5 % of the amount being purchased for.



PROTEA WEBSITE - OAMI, DEBIT ORDER, CREDIT CARD
 R9.50 per transaction, irrespective of the amount being purchased for.

HOW TO CHECK FOR LEAKS ON YOUR PROPERTY

A single dripping tap can waste 15 to 90 litres per day, enough to fill an average swimming pool in a year. A toilet leak wastes up to four times as much - that's one average pool's worth every third month.

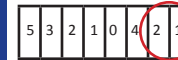
1



STOP ALL WATER USE
 Close all taps on the property and don't flush the toilets.

2

CHECK & RECORD YOUR METER READING



3



WAIT 1 HOUR & TAKE ANOTHER READING
 Make sure nobody opened a tap or flushed since you first noted the meter reading.

4



IF THERE IS A DIFFERENCE, YOU HAVE A LEAK TO FIX
 If the number on the meter has increased it means you have a leak.

5



CALL A PLUMBER TO FIX THE LEAK
 Unless it's a simple DIY job

We wish to thank our clients for their patience and support.
We would also like to thank our Protea staff who have been phenomenal during this challenging time.